### THE MACHINE BEHIND THE MEDIA

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### ABOUT ME: MARC ANTOINE LAVARIN

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#### ONLINE MINISTRY 101

- APOSTLE PAUL
  - TECHNOLOGY HAS ALWAYS BEEN USED
  - Paul's method, was letters, how many more people would he have reached with the internet?
- EVERYONE WHO HAS AN MINISTY HAS AN ONLINE FOOTPRINT... WHO DO YOU WANT TO BE?
- YOU'RE ONLINE FOOTPRINT IS YOUR BRAND?
- WHAT DO YOU HAVE THE CAPACITY OF BEING?
  - 3 CATEGORIES OF REACH
    - LOCAL
    - NATIONAL
    - GLOBAL

#### NUTS AND BOLTS OF ONLINE MINISTRY

- CONTENT THE MESSAGE
- •COMMUNITY THE PEOPLE
- CREATIVITY THE DIFFERENCE

# CONTENT: COMPETITION

- CONTENT IS KING
- THE GOSPEL HAS ALWAYS BEEN IN COMPETITION
  - GALATIANS
- DO YOU BELIEVE IN YOUR MESSAGE ENOUGH TO WANT EVERYONE TO HEAR IT?
- DISTANCE ISN'T A FACTOR
  - THERE'S ALSO A BENEFIT; THE PLAYING FIELD BECOMES MORE LEVEL
  - LEAN INTO YOUR COMPETITIVE EDGE, WHAT DOES YOUR MINISTRY DO WELL?
- RESEARCH, RESEARCH, RESEARCH
  - THIS ISN'T FOR THE SAKE OF COPYING, THIS IS FOR THE SAKE OF INNOVATION!
    - I RESEARCH EVERYTHING CHURCHES ARE DOING, AND THEN ASK MYSELF, WHAT ISN'T BEING DONE? THAT'S
      WHAT I WANT TO DO!

## CONTENT – 3 DIFFERENT TYPES OF CONTENT

- SERMON BASED CONTENT
  - COMPETITION, HOW TO ENHANCE
    - SOCIAL MEDIA CLIPS
    - TRAILERS
    - COMMUNITY INTERACTION
    - CAMERA ANGELS
- BIBLE BASED CONTENT
  - MOST ENGAGING WAY TO TEACH BIBLE IS BRINGING TEACHING INTO THE LIVING ROOM, THAT
    MEANS YOU NEED TO CHANGE UP THE STYLE OF
- MOTIVATIONAL CONTENT
  - Testimonies
  - PEOPLE DRIVEN, AUDIENCE DRIVEN, WORKING YOUR COMMUNITY
- THE GOAL OF CONTENT IS FOR IT TO WORK FOR YOU, NOT FOR YOU TO WORK FOR IT!

# CONTENT – PURPOSE/ACTION DRIVEN

- OVER SATURATION
  - EVERYTHING HAS MOVED ONLINE, INCLUDING PEOPLE'S WORK; WHAT MAKES YOUR CONTENT WORTH THEIR TIME?
  - TARGETED POST, NOT QUANTITY
- Purpose / Action Driven
  - KNOW THE REACTION THAT YOU WANT FROM YOUR POST?
    - IS IT A POST FOR LIKES, SHARES, OR COMMENTS?
- KNOW THE DIFFERENCE BETWEEN, COMMUNITY POST AND MEMBER SPECIFIC POST, THIS CAN BE CRITICAL TO COMMUNITY ENGAGEMENT OR DISENGAGEMENT

#### CONTENT SUMMARY

- CONTENT IS KING, BUT THE RIGHT CONTENT IS MOST IMPORTANT
- TARGETTED POST; DO NOT OVER POST
- IS YOUR CONTENT WORKING FOR YOU OR ARE YOU WORKING FOR IT?
- 3 TYPES OF CONTENT
  - SERMON BASED
  - BIBLE BASED
  - MOTIVATIONAL

## COMMUNITY – KNOW YOUR AUDIENCE

#### DATA

- WHY NUMBERS MATTER!!!!!!!!!!!
- EVERYTHING NEEDS ANALYTICS
- WHAT TYPE OF DATA MATTERS
  - CONTENT, WHEN TO POST
  - Who is watching
  - How long people are watch for?
  - TIME PEOPLE ARE LOGGING OFF
- MOST CONTENT FAILS BECAUSE IT DOESN'T SPEAK TO THE COMMUNITY OF WHO HEARS IT!

#### COMMUNITY - DATA

- SURVEY YOUR MINISTRY CONTEXT TO KNOW WHAT THEY WANT
  - EX. ASBC SURVEY MOVED US FROM NATIONAL-GLOBAL
- SPEND TIME LEARNING FROM THE NUMBERS
- THE MOST IMPORTANT ASPECT OF DATA IS CREATING CLUSTERS
  - CLUSTERS ARE WAY TO ORGANIZE YOUR ONLINE COMMUNITY
    - CREATING CONTENT SPECIFIC

### COMMUNITY – FOLLOW UP METHODS

- WHERE DOES YOUR COMMUNITY GO WHEN THE LIVE IS OFF?
  - HOW DO YOU MINISTER WHEN THE PERSON BEHIND THE SCREEN TURNS THEIR CPU OFF?
- HOW DO THEY DISCUSS WHAT'S BEEN HAPPENING?
- ONLINE MINISTRY FAILS BECAUSE IT IS ONE WAY STREET, PEOPLE COME TO YOUR CHANNEL TO WATCH, AND THEN YOU CAN'T FOLLOW UP?

### COMMUNITY — FOLLOW UP METHODS

- VIRITUAL SMALL GROUPS
- PRIVATE FACEBOOK GROUPS (FOR ONLINE MEMBERS ONLY)
- MONTHLY NEWSLETTERS
- ONLY MEMBER SPECIFIC ZOOMS

# COMMUNITY - ENGAGEMENT

- HOW ARE YOU ALLOWING YOUR COMMUNITY TO SERVE DURING THE PANDEMIC?
  - E-GROUP FACILITATORS
  - CHAT HOST MODERATORS (AT LEAST TWO PER SERVICE)
  - SICK AND SHUT IN CALL VOLUNTEERS
- SURVEY THE COMMUITY TO KNOW WHAT THEY NEED IN THIS MOMENT!
- QUESTIONNAIRS, POLLS ON SOCIAL MEDIA?
  - ALLOW MEMBERS TO PICK BETWEEN TWO SERMON TITLES

#### COMMUNITY SUMMARY

- NUMBERS DO MATTER
- Data drives content
- Your Community NEEDS A PLACE WHEN YOUR NOT LIVE
- COMMUNITY ENGAGEMENT IS CRITICAL

### CREATIVITY

EVERYONE'S MINISTRY IS ONLINE, WHAT MAKES YOURS WORTH WATCHING?

#### CREATIVITY

- EXCELLENCE & INNOVATION
  - PEOPLE NOTICE THE MISTAKES, AND I DON'T WANT MISTAKES TO GET IN THE WAY OF SOMEONE SWITCHING THE CHANNEL
- SETS (UTILIZING ALL OF YOUR SPACES)
  - YOU DO NOT NEED A LOT OF SPACE, TO CREATE A SET
- WHAT HAS NOT BEEN DONE BEFORE?
- DESIGNED AND SHAPED BY THE MINISTRY AND COMMUNITY.
  - WHO THE CHURCH IS AND WHO THE PEOPLE ARE MAKES THE BEST CREATIVES CONTENT
    - THINK, WHAT COULD ONLY YOUR CONTEXT DO?
      - WHAT IS YOUR MINISTRY CONTENT SPECIFIC?

### DO'S AND DON'TS OF ONLINE MINISTRY

- DO KEEP THE ESSENCE OF WHO YOU ARE
  - DO NOT TRY TO BE ANOTHER CHURCH BECAUSE THEY HAVE A LOT OF FOLLOWERS.
  - PEOPLE COME TO YOUR CHURCH/PAGE BECAUSE THEY KNOW WHAT YOU HAVE TO OFFER.
  - PEOPLE DON'T WANT TO SEE ASBC DOING WHAT ELEVATION IS DOING BECAUSE THAT'S NOT WHY THEY LOGGED ON
    - EX. GIVING HOST AT CONFERENCE
- DO NOT TRY TO REPLICATE EVERYTHING YOU DO ON SUNDAY MORNING
  - THIS WILL BE THE HARDEST THING, BUT THE FIRST THING YOU NEED TO REALIZE IS THAT ONLINE MINISTRY
    DOESN'T TRANSFER THE SAME AS IN PERSON WORSHIP
  - Cut the fat, not the meat
- EXPERIMENT, EXPERIMENT, EXPERIMENT
  - Preaching/worship from different places in the church
  - ENGAGING DIFFERENT VOLUNTEERS
    - ASKING YOUTH TO GIVE YOU A LIST OF THINGS TRENDING ON SOCIAL MEDIA, ETC.

### KNOW WHERE TO PUT YOUR RESOURCES

- NOTHING WORSE THAN A WELL MARKETED EVENT, WITH POOR TECHNOLOGICAL EQUIPMENT AND/OR PREPARATION
  - GET THE RIGHT EQUIPMENT FOR YOU CHURCH
  - GET THE RIGHT SOFTWARE AND/OR PROGRAMS TO HOST A VIRTUAL EVENT

#### CREATIVITY SUMMARY

- PEOPLE WILL WATCH YOUR CONTENT FOR WHAT YOU BRING TO THE TABLE AND WHAT SETS YOU APART
- INVEST IN THE RIGHT EQUIPMENT AND PEOPLE
- DO NOT ABANDON WHO YOU ARE AS A MINISTRY
- EXPERIMENT

### LET'S CONNECT

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